Wellbeing Liaison Program 2017-18

PROGRAM GOALS
The Wellbeing Liaison Program aims to establish a resource person within Faculties and units, who will share information on student wellness services and resources with colleagues. Key program goals include:

- Ensuring faculty & staff are aware of and effectively using health and wellness resources to support students
- Facilitating conversations and knowledge-sharing around best practices to enhance student wellbeing
- Building connections across Faculties and student service units for sharing wellbeing best practices

BACKGROUND AND RATIONALE
As part of a discussion about sustaining UBC’s Early Alert program in December 2013, key stakeholders - including Associate Deans, faculty, and staff from across Faculties and the Vice President-Students office - identified the need for a local resource person embedded within Faculties to support the effective use of the University’s programs to support student wellbeing.

The exploration of this opportunity indicated that a Wellbeing Liaison within a Faculty, or a department in larger Faculties, could be beneficial in connecting faculty and staff to existing wellbeing programs and services. In addition, it was identified that a Wellbeing Liaison Program can serve as a community of practice to support Liaisons to build connections across faculties and facilitate conversations on how to best support staff and faculty in fostering student wellbeing. By engaging with faculty and staff across disciplines to promote student health and wellbeing, the Wellbeing Liaison program also builds on the call for action outlined in the Okanagan Charter to “embed health into all aspects of campus culture, across the administration, operations, and academic mandates”

Now entering its fourth year, the program will continue to expand to more Faculties and departments at the University and further develop its training and resources in response to feedback from current Liaisons.

Program Leadership
The Wellbeing Liaison program is coordinated by the Student Wellbeing Promotion unit in partnership with the Student Support Services Managers and Counselling Services. As a unit within UBC Student Development & Services, Student Wellbeing Promotion collaborates with faculty and staff to create engaging and inclusive learning environments in which all students can thrive.

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WELLBEING LIAISON ROLE
The Wellbeing Liaison role is designed to enhance the capacity of faculty and staff in creating a supportive campus environment. The program provides Liaisons the flexibility to choose how they define/interpret their role in their department or unit. Activities typically include:

- Communicating the Wellbeing Liaison role to faculty & staff
- Assisting faculty & staff needing help identifying, accessing, or effectively using student wellness services & resources (e.g., Early Alert, referral info)
- Providing feedback to Student Wellbeing Promotion on trends, ongoing issues etc.
- Organizing training opportunities for faculty & staff (e.g., Early Alert Orientation, QPR Training)
- Sharing key resources (e.g., Early Alert, The Green Folder) at the start of each term and with new faculty & staff
- Participating in additional wellbeing opportunities (e.g., hosting a Thrive event)
- Informing faculty & staff of updates to student health and wellness services & resources during the year

The Wellbeing Liaison acts as a resource person within their faculty or unit.

TIME COMMITMENT AND LENGTH OF TERM
A mandatory two-hour orientation session will be offered in October 2017, with additional optional training offered throughout the year (e.g., QPR, Early Alert, Mental Health First Aid, etc.). Regular email updates are sent to Liaisons to provide information on new tools, resources, and services for students. Community of Practice meetings allow Liaisons to connect with peers across campus and share practices and resources for their role.

- **Wellbeing Liaison Length of Term:** October 1, 2017 – August 31, 2018
  - 2-4 hours per month - this will vary depending on the needs of the faculty or department
- **2017-18 Kick-off:** 2 hour mandatory session
  - October 12th 2017, 12:30 – 2:30 or October 18th, 9:00 - 11:00
- **Community of Practice Meetings:** 3 hours (1.5 hours in Term 1; 1.5 hours in Term 2)
  - Additional Training (optional): Liaisons will be notified as sessions are scheduled.